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9.17.20

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ELEMENTS OF RISK IN CONSTRUCTION



porterwright

HOST





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CYBERRISK & COVID: WHERE WE ARE NOW

CONSTRUCTION & GENERAL CONTRACTING COMPANIES

Presenter

Shawn M Richardson, US Army (Ret)

- Principal, Cyber Services Segment
- Dublin, Wooster offices
- Oirector of Cyber Security Services
- Trusted Advisor, Speaker, Thought Leader

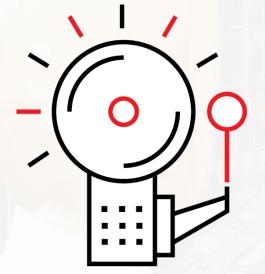


Agenda

- What are we doing for our clients now?
- Over Risk & Breach's as a result of COVID
- Se-Entry Recommendations
- S Our approach to Cyber Risk
- Why Cyber Insurance?
- Questions



Three Primary Cyber Breaches (#1):



Not a breach, just an incident:

The attack impacts availability of systems, but not Confidentiality or Integrity

MASSIVE IMPACT TO REVENUE DUE TO DOWNTIME AND INTERRUPTIONS

Three Primary Cyber Breaches (#2):



The "Theft" breach:

- Access is unauthorized
- Compromised system includes access to assets
- Fraud is executed through electronic transactions
- Money/Assets/IP are stolen

Three Primary Cyber Breaches (#3):



The "Copy" breach:

- Our data is still there
- Our data is also stolen
- 6-9 months to discover
- \$1-3M in average costs, if it is found
- Solution The single largest loss event (aggregate) world wide –and each year grows

Breach Example: Local Family Owned SMB

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- Sansomware (CryptoLocker) 4/6/20
- Susiness did not have a Cyber Security Risk Framework or controls in place
- Owner relied on local MSP to open network for employees to work from home through 3rd Party Vendor
- Rea Cyber Incident Response Team (IRT) engaged
- Recovery operations completed 4/16
- Downtime 10 days
- S Annual Sales \$1.2-1.5m
- Stal operational business loss Est. \$35k
- Stal business without IRT \$100k or more

Or Implementation & Monitoring Testing & Updating Reporting Training Controlling Access Data Retention & Destruction 3rd Party Risk Management

Regulation

SMBs & GCs

Regardless of the current questions regarding cybersecurity expectations:

- Multiple industry groups are forming to establish guidance
- S Launch & Implementation of CMMC
- All states now have privacy laws
- Several cyber bills are pending in State and Federal legislatures (Ohio Cybersecurity Safe Habor Law – SB220)
- Liability and fiduciary thresholds are being tested in current court cases
- Cyber events/attacks are skyrocketing; up 400% since COVID

Regulation is coming for everyone.

Recommendations

What should businesses be doing now?

- Conduct "Re-Entry Assessments" prior to re-entry to office
- Training prepare your employees and your clients for the inevitable
- Set the expectation of Cybersecurity awareness, today. Bring in your professionals or trusted advisors (or hire one)
- Outilize a viable and accepted framework to evaluate risk
- Go on a "data-diet" today
 - Assist your clients in doing the same
 - Reduce the attack surface
 - S Treat data like cash
- Do these five things now, right now:
 - Backup and test your critical data, maintain proper patching, continuously inventory all of your assets, train your employees on threats, routinely audit access



Rea Cyber Approach

Unique hands-on approach to building a successful "Defense in Depth" cybersecurity roadmap directly aligned with clients' business objectives

- IGNITE Program Cyber Security program w/ ISRA
- DATA FIRST Where's your data? Is your data encrypted?
 (InfoGPS w/ DATAnchor)
- SFramework focused starts with a regulatory framework
 - (K2 Compliance w/ all cross-walks)
- Consistent Vulnerability Assessment what's going on right now?
 Identify what's hot sharp and dangerous to the business

Why Construction & GCs?

- Construction firms have access to a wealth of information that's desirable to hackers
 - Data including intellectual property
 - Proprietary assets
 - Building specifications & architectural drawings
 - Financial accounts (yours as well as your clients) all prime targets
- Examples construction & GC firms data can be breached:
 - Phishing, spear-phishing, and social engineering scams
 - Inlocked and misplaced/stolen employee laptops and mobile devices
 - Inauthorized access to company networks (both you and your clients)

What is Cyber Insurance

- Our businesses are connected. Cyber insurance is a must for businesses, big or small, as cybercrime attacks grow in number and sophistication. Here are some facts that lead to more informed cyber insurance decisions.
 - Solution of the second seco
 - Small businesses are breached, too
 - Streaches can happen to any business
 - Searches are getting more complex; complex breaches cost more
 - Law requires immediate action; mandating prompt investigation, reporting, and customer notification
 - Over coverage is affordable; is this all the coverage we need?

What is CMMC?

Sybersecurity Maturity Model Certification (CMMC)

v1.02 & NIST 800-171 rev2 Compliance released 3/18/20

5 Think of CMMC as a procurement gate that a contractor must pass to even be eligible to bid on, win or participate on a contract - without a valid CMMC certification. Five levels

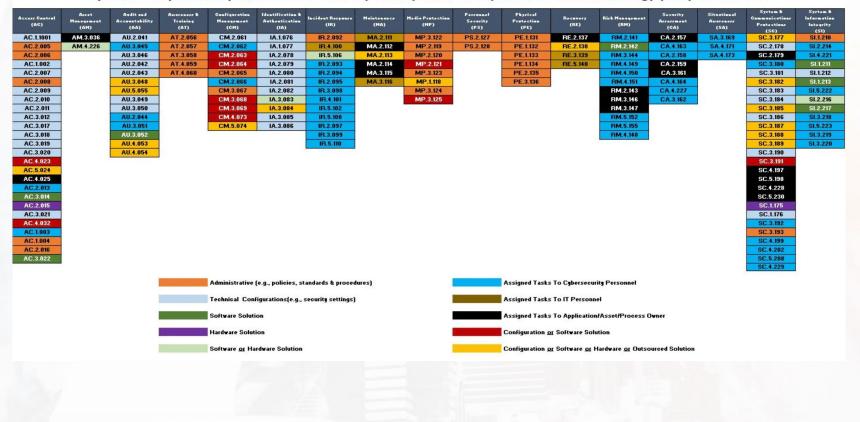
- CMMC Level 1: 17 Controls.
- OMMC Level 2: 72 Controls (includes Level 1 controls)
- CMMC Level 3: 130 Controls (includes Level 2 controls)
- OMMC Level 4: 156 Controls (includes Level 3 controls)
- OMMC Level 5: 171 Controls (includes Level 4 controls)

What's the deadline mean? (7/1/2020)

Framework crosswalk to other regulatory guidelines (NIST-CSF)

CMMC Crosswalk Example

Cybersecurity Maturity Model Certification (CMMC) v1.02 - People, Process & Technology (PPT) Breakdown



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5 million apps, 6 billion connected people, 26 Billion devices, 3 million shortfall in InfoSec...

C. Roberts, 2018

QUESTIONS?



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Presenter

Joe Urquhart, CPCU, CRIS, Vice President

- Commercial Insurance, Risk Management, and Bonding Consultant at Overmyer Hall Associates
- Specialties: Contractors, Real Estate Developers, and Manufacturers
- Builder's Exchange (BX) of Central Ohio President's Award Recipient
- Current or former member:
 - Safety Council of Greater Columbus (SCGC)
 - Associated Builders & Contractors (ABC)
 - American Subcontractors Association (ASA) of Ohio





Agenda

- Cyber Risk & Crime
- Cyber Liability
- Other Insurance Risks
- Update on COVID-19 Business Income Coverage & Liability
- Employment Practices Liability Risk
- Insurance Marketplace Review



Cyber Risk & Crime



Types of Cyber Risk & Crime: Defined

- Ransomware
- Social Engineering (wire transfer fraud)
 - Claims examples we're seeing locally



How to Protect Your Business: Risk Management

- Train, train, and more training
- Make informed decisions \rightarrow work with professionals
 - Consult with your CPA
 - Consult with your Bank
 - Consult with your IT firm
 - Consult with your Insurance advisor & request a Cyber quote



Cyber Insurance



Levels of Cyber Insurance

No Coverage / Self-insure: Financial statement Limited Coverage: Add on to General Liability Crime Policy: Covers Social Engineering & Computer Fraud Cyber Liability: 1st and 3rd party coverage + Crime



Cyber Liability: Insuring Agreements

- Liability
- Breach Response
- Cyber Crime
- Business Loss



Liability Insuring Agreements



PRIVACY AND SECURITY

 Coverage for claims arising from unauthorized access to data, failure to provide notification of a data breach where required by law, failure to destroy confidential information, failure to comply with a privacy policy, wrongful collection of private or confidential information, failure to prevent a security breach that results in the inability of authorized users to gain system access, the participation in a DDoS attack, or the transmission of a computer virus.

MEDIA

 Coverage for claims arising from copyright infringement, plagiarism, defamation, libel, slander, and violation of an individual's right of privacy or publicity in electronic and printed content.

REGULATORY

 Coverage for administrative and regulatory proceedings, civil and investigative demands brought by domestic or foreign governmental entities or claims made as a result of privacy and security acts or media acts.

Breach Response Insuring Agreements



PRIVACY BREACH NOTIFICATION

 Coverage for costs to notify and provide services to individuals or entities who have been affected by a data breach. Examples include call center services, notification, credit monitoring and the cost to purchase identity fraud insurance.

COMPUTER AND LEGAL EXPERTS

 Coverage for costs associated with analyzing, containing, or stopping privacy or security breaches; determining whose confidential information was lost, stolen, accessed, or disclosed; and providing legal services to respond to such breaches.

BETTERMENT

 Coverage for costs to improve a computer system after a security breach, when the improvements are recommended to eliminate vulnerabilities that could lead to a similar breach.

CYBER EXTORTION

 Coverage for ransom and related costs associated with responding to threats made to attack a system or to access or disclose confidential information.

DATA RESTORATION

 Coverage for costs to restore or recover electronic data, computer programs, or software lost from system damage due to computer virus, denial-of-service attack or unauthorized access.

PUBLIC RELATIONS

 Coverage for public relations services to mitigate negative publicity resulting from an actual or suspected privacy breach, security breach, or media act.

Cyber Crime Insuring Agreements



 Coverage for loss of money, securities, or other property due to unauthorized system access.

FUNDS TRANSFER FRAUD

• Coverage for loss of money or securities due to fraudulent transfer instructions to a financial institution.

SOCIAL ENGINEERING FRAUD

• Coverage for loss of money or securities due to a person impersonating another and fraudulently providing instructions to transfer funds.

TELECOM FRAUD

 Coverage for amounts charged by a telephone service provider resulting from an unauthorized person accessing or using an insured's telephone system.

Business Loss Insuring Agreements

BUSINESS INTERRUPTION

 Coverage for loss of income and expenses to restore operations as a result of a computer system disruption caused by a virus or computer attack, including the voluntary shutdown of systems to minimize the business impact of the event.

DEPENDENT BUSINESS INTERRUPTION

 Multiple coverage options for loss of income and expenses to restore operations as a result of an interruption to the computer system of a third party that the insured relies on to run their business.

SYSTEM FAILURE

 Coverage for loss of income and expenses to restore operations as a result of an accidental, unintentional, and unplanned interruption of an insured's computer system.

REPUTATIONAL HARM

• Coverage for lost business income that occurs as a result of damage to a business' reputation when an actual or potential cyber event becomes public.

Industry Updates Reviewing & Preparing



Review: Other Insurance Risks & Updates

- Business Income Coverage for COVID-19 losses
- Liability for COVID-19: What if...
 - Sued?
 - Sickness?
 - Other
- Employment Practices Liability
 - Include 3rd party coverage
 - Include Wage & Hour Violation Defe

Prepare: Insurance Marketplace Outlook

- Not all accounts are having issues or seeing significant rate increases
- Loss frequency or severity
- Large fleets or heavy trucks
- Umbrella capacity: \$10 million or more
- Builders Risk: Frame Projects



Questions?



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SALT ISSUES FOR THE CONSTRUCTION INDUSTRY

PRESENTERS





Joe Popp, JD, LLM Principal, Director of SALT Services Sarah Sparks, EA, CP Senior Associate

General Agenda

- COVID Phase 1 and Phase 2 Government Responses
- Economic Nexus an area of continuing concern
- Detailed Discussions
 - Manufacturing Exemption opportunity and pitfall
 - Municipal Tax Withholding for Transient Workers

COVID Impacts

- Phase 1 government responses are underway or completed
 - PPP
 - Stimulus checks
 - Enhanced unemployment
 - Delays to many filings and payments
 - State level holds on controversy work
 - Prioritization of refund request reviews

COVID Impacts

- Phase 2 government responses on the horizon
 - Due to proximity of the election, uncertain if second wave of federal stimulus behavior will occur before January.
 - Phase 2 is mainly revenue raising in nature
 - New Tax types gross receipts?
 - Increased discovery, targeting out of state noncompliance
 - Removal of discretionary penalty relief
 - Increased use of "database" discovery (1099s, other state data).
 - Reduction in planned spending for important but non essential projects

SD wins SD v. Wayfair

- U.S. Supreme Court overruled old cases:
 - Quill v N.D.
 - National Bellas Hess v. Dept of Revenue of IL
- Held for South Dakota, upholding their economic sales tax nexus standard.
- Substantial Virtual Nexus
 - \$100,000 or 200 transactions in a state annually
- States have run wild implementing many different versions of this. Almost every states with a sales tax has adopted economic nexus.

Er...does this impact construction contractors?

- Usually, *you* are present in places where you have sales.
- YOU already have nexus.
- BUT....what about your vendors?

Example

- Non-Ohio vendor has sold you lots of stuff. They haven't charged you tax.
- YOU owe the tax. Maybe you paid it maybe you didn't.
- They ask you for the tax. What will you do?
 - Pay it
 - Refuse to pay it (they may disclose you to the state)
 - Pay it again (they don't accept your use tax filing as proof)
 - Give an exemption certificate (does that apply to you?)

Case Study: Construction Contractors & Manufacturers

- General Contractor won a bid with a large manufacturer to build a new manufacturing facility in Ohio.
- General contractor provided some asphalt & concrete construction contract services directly to manufacturing customer.
- Additional subcontractors were hired by General Contractor to supply other services like electrical, plumbing, framing, drywall, roofing, flooring, and HVAC.
- Additional vendors used by General Contractor included suppliers of furniture, signage, and manufacturing equipment, and installers of manufacturing equipment.

ELEMENTS OF RISK IN CONSTRUCTION

Case Study: **Construction Contractors & Manufacturers** (cont.)

- We assisted the General Contractor by providing the following services:
 - Reviewed the General Contractor's invoices to the manufacturing customer and blueprints of the project to determine manufacturing process beginning and end and what purchases fell into that process.
 - Provided General Contractor with determinations of which items being sold to manufacturing customer were exempt from sales tax and which were taxable.
 - Obtained a manufacturing exemption certificate from the manufacturing customer to provide to General Contractor for their purchases of manufacturing equipment & manufacturing equipment install services from vendors and subcontractors.
 - Provided General Contractor with completed resale certificate to give to their vendors for manufacturing equipment and business fixture purchases.

Case Study: Construction Contractors & Manufacturers (cont.) – End Results

- We helped the General Contractor save \$\$\$ on purchases from their vendors and subcontractors.
- General Contractor now has some guidance on when to pay sales tax and when not to pay sales tax so they can win future bids with lower costs.

Ohio Payroll & Transient Employees

- OK, sourcing employees' wages for payroll tax withholding for contract jobs with a single, fixed location is easy.
- But how do we know what city to withhold for when we have employees that do jobs all over Ohio?

Ohio's basic rule:

- You need to withhold payroll taxes, somewhere, for every day an employee works.
- Only one location can be counted as the city in which an employee worked each day, even if they work in multiple cities in a day.
- The easiest way to source wages to a city is if there is a normal "report to work location."

- That's great, but my employees always work in 2 or more different Ohio cities each day. Is there any guidance on what city to start withholding for first and then when I need to switch to start withholding for other cities?
- Yes! We recommend using one of the three following sourcing methodologies for wages to determine your employees' "host city" and then when to start withholding for another city or cities:

- <u>Based on the prior year</u>, determine in which city each employee spent the most time. Withhold for that city's tax for those employees unless and until you trigger the item in the bullet point below. You could call this their "host city."
 - After an employee has spent 20 days in a city, for the 21st day and every day thereafter start withholding on that city's tax for that employee when they work in that city. You would of course stop withholding on the "host city" above for the days you're withholding for this other city.

- <u>Based on the prior month or prior few months</u> (if you don't have good data from last year), determine in which city each employee spent the most time. Withhold for that city's tax for those employees unless and until you trigger the item in the bullet point below. Again, this would be the employee's "host city" for this option.
 - After an employee has spent 20 days in a city, for the 21st day and every day thereafter start withholding on that city's tax for that employee when they work in that city. You would of course stop withholding on the "host city" above for the days you're withholding for this other city.

- <u>Based off of your reasonable estimation of where</u> <u>each employee works</u>, determine in which city each employee spent the most time. Withhold for that city's tax for those employees unless and until you trigger the item in the bullet point below. Again, this would be the employee's "host city" for this option, just like in the previous options.
 - After an employee has spent 20 days in a city, for the 21st day and every day thereafter start withholding on that city's tax for that employee when they work in that city. You would of course stop withholding on the "host city" above for the days you're withholding for this other city.

To Do List Questions

- Where do you have nexus? Are you filing in those places?
- How are you managing the difference between real property and tangible property status job or portions of jobs?
- How are you documenting exemptions?
- How are you tracking use tax on items you may buy exempt?
- What software or procedures do you have in place to assist you in bidding on jobs, collecting exemption certificates or tax, and defending a possible future Ohio Tax audit?
- If buying or selling either most of the business assets of another company or the company itself, have you considered any latent SALT issues?
- For transient workers, are you always withholding city income taxes for every day they do work?

QUESTIONS?





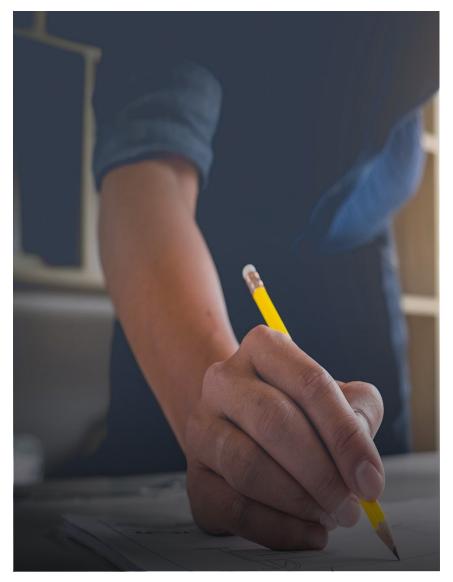
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PRESENTER



J. Thomas Nocar Senior Attorney



Q: WHAT'S THE #1 WAY TO AVOID RISK ON A JOBSITE?

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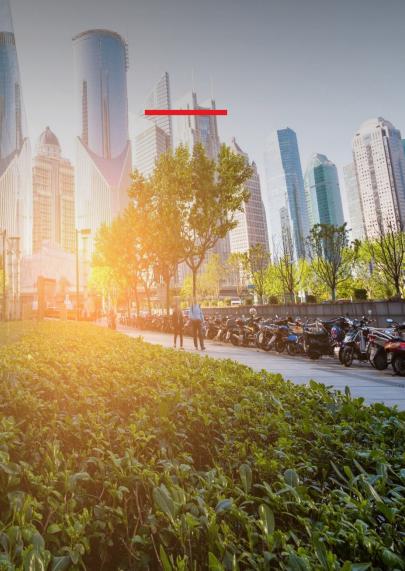
A: KNOW YOUR CONTRACT





TOP 10 TERMS FOR A SUCCESSFUL CONSTRUCTION PROJECT

HONORABLE MENTIONS



- Contract Entity
- Liquidated Damages
 - Difficult to calculate otherwise?
 - Reasonable and Proportional
- Termination
 - · For cause
 - For convenience
- Prevailing Wage Rates

10. Attached Exhibits

Your proposal

GC contract (flow down)

Schedule

Drawings and specifications

Many others

LIST OF ATTACHMENTS AND SCHEDULES

ATTACHMENT A	Scope of Work and Addendums
SCHEDULE A-I	Scope of Work
SCHEDULE A-2	Addendum 1
SCHEDULE A-3	Addendum 2
ATTACHMENT B	Drawings and Specifications
SCHEDULE B-1	Drawings
SCHEDULE B-2	Specifications
ATTACHMENT C	Contractor's Compensation Schedule
ATTACHMENT D	Project Schedule
ATTACHMENT E	Delay Liquidated Damages Schedule
ATTACHMENT F	Approved Subcontractors List
ATTACHMENT G	Lien and Claim Waiver Forms
SCHEDULE G-1	Contractor's Interim Lien and Claim Waiver
SCHEDULE G-2	Subcontractor's Interim Lien and Claim Waiver
SCHEDULE G-3	Contractor's Final Lien and Claim Waiver
SCHEDULE G-4	Subcontractor's Final Lien and Claim Waiver
ATTACHMENT H	Form of Mechanical Completion Certificate
ATTACHMENT I	Form of Final Completion Certificate
ATTACHMENT J	Insurance
ATTACHMENT K	Right-of-Way and Access
SCHEDULE K-1	Right-of-Way Provisions
SCHEDULE K-2	Haul Route
ATTACHMENT L	Owner Permits
ATTACHMENT M	Contractor Permits
ATTACHMENT N	Owner-Furnished Items and Services

Name and Address of the owner owner of the owner owne

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Planet

9. Attorney Fees & Costs

Allowed?

One party only

Prevailing party

Conditions to collect

8. Dispute Resolution

- Negotiation
 - Mediation
- Arbitration
 - Litigation
 - Venue
- · Choice of law

7. Notice of Claims

Requirements of notice

Written notice

Timing of notice

Waiver

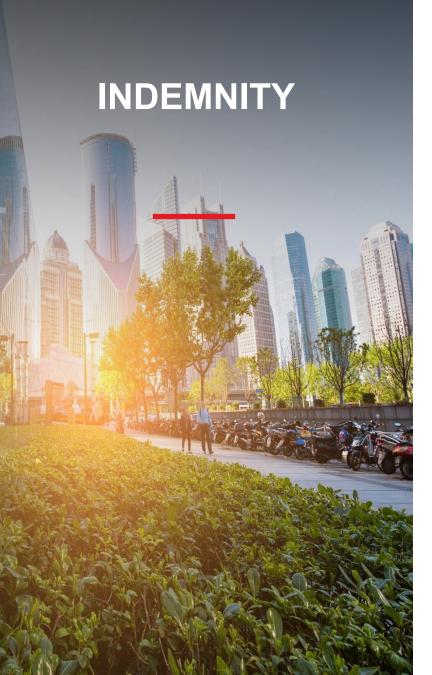
6. Insurance

- Risk tolerance
 - Limits
 - Coverage

- Insurable Event
- Liability for Non-covered events
 - Bond Requirement

5. Indemnity

One party agrees to pay the losses of another party



- · Limits risk of liability
- Mutually
- Apply to work controlled
- Narrow scope concise
- · Omit acts of indemnitee
- · Legal costs included?

4. Change Orders

CO Process

Change Directives

Lump Sum or Itemized Cost Plus

Required Backup

Approval

Payment

3. Schedules

Clear

Reasonable durations

Time frames as bid

Integrates with other work

2. Scope of Work

Clear

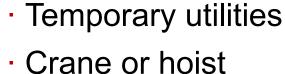
Concise

Complete

Correct

Coordinated

SCOPE OF WORK



- Material levelses a
- Material laydown area
- · Parking
- Matches bid
- Qualifications/Exclusions
- Access to work
- Special site provisions

1. Payment

Initial Deposits

Progress Pay

Milestone Pay

Stored Materials

Retainage

Final Payment

Invoicing requirements

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Top 10 Contract Terms

- 1. Payment
- 2. Scope of Work
- 3. Schedule
- 4. Change Orders
- 5. Indemnity

- 6. Insurance
- 7. Notice of Claims
- 8. Dispute Resolution
- 9. Attorney Fees & Legal Costs
- 10. Attachments

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QUESTIONS?



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CONSTRUCTION DURING COVID-19

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CONSTRUCTION DURING COVID-19

WELCOME





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OBJECTIVES

At the end of this session attendees will be able to:

- 1. State respiratory protection requirements;
- 2. Communicate potential methods to increase sanitation and limit COVID spread on construction sites;
- 3. Identify potential tasks with increased COVID risks;
- 4. Describe actions to take when a positive case is discovered.



COVID-19 AND VIRUS TRANSMISSION

Primary transmission is through respiratory droplets.

Surface to touch transmission is possible, but not as likely.





Safex WHICH OF THESE BEST PREVENTS VIRUS SPREAD?



83









WHICH IS CONSIDERED A FORM OF PPE?













USE OF RESPIRATORS

Voluntary Use

- Employee is not required to wear the respirator by a supervisor or their employer.
- No fit test required.
- Employee must sign Appendix D of 1910.134.
- Only filtering facepiece N95 permitted to be worn voluntarily.
- Must be NIOSH approved.

Mandatory Use

- Employee required to wear respirator by a supervisor or employer.
- Employer provides respirator.
- Employee must be fit tested, medically cleared, and trained to wear the respirator.
- Company must have a written respiratory protection program.
- Must be NIOSH approved.





CONTRACTOR RECOMMENDATIONS

Develop a plan AND enforce it.

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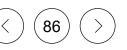
Continue planning and budgeting for COVID-19.



Ensure contract language includes subcontractor requirements and expectations.



Know your response for when you have a positive case.





ASSESSING RISK

Different trades, tasks, and jobsites will all present different risks:

- Inside or outside?
- What tasks are being performed?
- How many people are in the area?









In

MITIGATING RISK AND RECOMMENDED ACTIONS

Staggered start/stop times

Increased hand sanitizing and hand washing stations

Regular cleaning and disinfecting of frequently used tools and equipment Increase cleaning schedule of restrooms and frequently touched objects (door handles, handrails, etc.)

8)



Provide personal items such as harnesses, face shields, welding hoods, etc., to employees to use individually



Conduct project meetings virtually



Ask employees to take breaks and eat lunch in their cars

MITIGATING RISK AND RECOMMENDED ACTIONS

Remain calm.

Work with attorneys to craft a letter indicating that there has been a positive case.

You are not permitted to reveal the identify of the individual who has tested positive.

Local health departments are responsible for contact tracing.

POSITIVE CASE

It is up to the employer to determine next steps such as shutting project down or performing a deep clean.

If exposure can be found or proven at work, the illness becomes an OSHA recordable.



QUESTIONS?



Contact us

Central Ohio's Business Health, Safety and Environmental Consultants since 1992.



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